

Core Labs Tours: User Guidelines

Tour Overview:

The KAUST Core Labs and Research Infrastructure offer guided tours to visitors on a daily basis, with the primary objective of building awareness and interest in the University's scientific and technological capabilities.

Core Labs tours include a walkthrough of the facility and information about the labs' contribution to the KAUST research community in facilitating scientific collaboration and attracting future faculty members and students.

Type of Tours:

We offer three types of tours across the Core Labs:

- **A General Tour** is offered for visitors from non-technical backgrounds and consists of a presentation of the Core Labs video and a walk through of a lab of choice. The walk through is led by a Core Labs representative.
- **A Core Labs Introduction Tour** is conducted by Core Labs staff and/or management and consists only of the Core Labs video and an overview of the labs.
- **Technical Tours** are for visitors with technical or scientific backgrounds and who would like to physically visit a particular lab while guided by the lab scientist.

Tour Request:

A Core Labs tour lasts for approximately 30 minutes per lab and is available by appointment only. Requests are submitted using the online tour booking system available at <https://corelabsrfs.kaust.edu.sa> (please use Google Chrome or Mozilla Firefox as recommended browsers) at least **48 hours prior to the visit**.

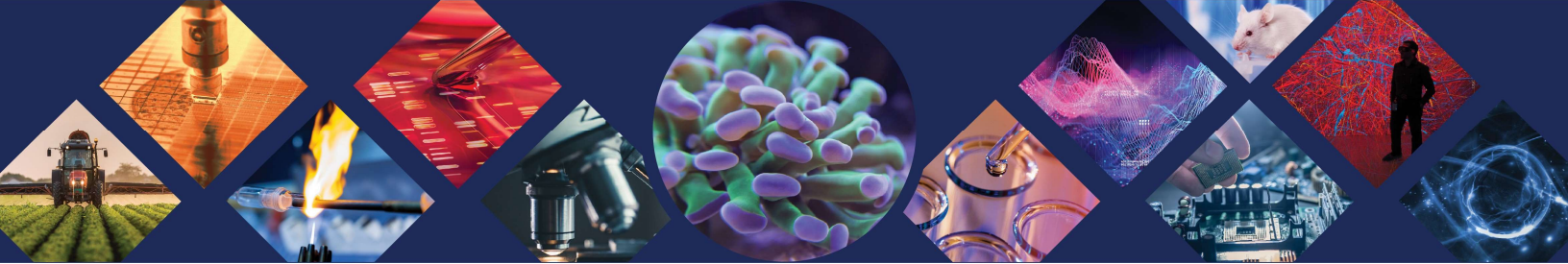
All visitors must be accompanied by at least one person (host) from the requesting KAUST department. The requester can choose between one to three labs.

Supercomputing Core Lab Tours:

Visitors to the Supercomputing Core Lab are required to provide copies of their passports or Saudi national IDs prior to confirmation. The identification document for each visitor must be uploaded individually via the tour booking system.

Group Tours:

Large group tours are reviewed through our regular process on an ad hoc basis. We recommend the requester submit large group tour requests at least one week prior to the visit for any group larger than 20 visitors. The groups may be divided into smaller groups and assigned to different routes to address scheduling and safety concerns. Large groups are required to have a minimum of two departmental hosts accompanying visitors at all times.



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Tour Confirmation:

Submitting a request through our online tour booking system does not guarantee a tour. The Core Labs Tour team must first ensure that tours are appropriately staffed and not over-booked. Tour confirmation will be sent to the requester via email or through a calendar invitation.

Tour Day:

On the day of the tour, please notify us if the visitors are running late. Tours can start a maximum of 5 minutes after the scheduled start time. Core Labs staff members reserve the right to cancel a tour if visitors are more than 10 minutes late.

Questions:

Please email any questions/queries to corelabstour@kaust.edu.sa

Locations:

All Core Labs are located across the University's buildings, as listed below.

1. Analytical Chemistry Core Lab : Building 3 (east), Level 3
2. Bioscience Core Lab : Building 2 (east), Level 2
3. Coastal and Marine Resources Core Lab : Building 26, Campus Dock
4. Imaging and Characterization Core Lab : Building 3 (west), Level 0
5. Lab Equipment Maintenance Core Lab : Building 4 (west), Level 0
6. Nanofabrication Core Lab : Building 3 (west), Level 0 & Level 2
7. Plant Growth Core Lab : Building 6, Greenhouse & Field site
8. Prototyping and Product Development Core Lab : Building 24 (Innovation Cluster 3), Level 1 & Building 4 (west), Level 0
9. Supercomputing Core Lab : Building 1 (west), Level 0
10. Visualization Core Lab : Building 1 (west), Level 2

Map of the Core Labs and Research Infrastructure facilities is available at:

<https://storymaps.arcgis.com/stories/5a923a1db13a457a8fc88cd8a2eb8970>